



# BE INSPIRED

Mind • Body • Soul

## TERMS AND CONDITIONS OF BE INSPIRED MIND BODY AND SOUL (PTY) LTD

### 1. Introduction

These Terms and Conditions ("Terms") govern the relationship between you ("Client" or "You") and **Beinspired Mind Body and Soul (Pty) Ltd** ("Company" or "We" or "Us"). By engaging with our coaching services, workshops, or any other programs offered by the Company, you acknowledge that you have read, understood, and agreed to be bound by these Terms.

### 2. Coaching Services

The coaching services provided by the Company are designed to support and empower individuals on their personal growth journey. Coaching is not a substitute for professional advice, therapy, or treatment. If you are experiencing serious mental health issues, please consult a qualified healthcare professional.

### 3. Client Responsibilities

You are responsible for your own growth, well-being, and decisions. You agree to be honest and transparent in your communication with your coach. You understand that coaching is a collaborative process, and your active participation is essential to achieving your goals.

### 4. Client Code of Conduct

As a client of **Beinspired Mind Body and Soul (Pty) Ltd**, you agree to:

- Treat your coach and other clients with respect and kindness.
- Refrain from engaging in any behaviour that is discriminatory, harassing, or abusive.
- Maintain confidentiality of all information shared during coaching sessions.
- Be honest and transparent in your communication with your coach.

### 5. Termination Policy

If you fail to comply with our Client Code of Conduct, we reserve the right to terminate our coaching services. In the event of termination, we will assess the situation on a case-by-case basis. If eligible, a pro-rata reimbursement may be considered, taking into account the services utilized and the circumstances of termination. To be eligible for a pro-rata reimbursement, you must return any unused materials or workbooks in good condition and at your own delivery costs.

### 6. Refund Policy

#### Masterclasses, Workshops, and Short Courses

All payments for masterclasses, workshops, and short courses are non-refundable. Since these programs are offered online and can be completed at the client's own pace, we do not provide refunds for any reason, including but not limited to:

- Change of mind
- Lack of participation
- Technical issues
- Personal circumstances
- No refunds are allowed.

By purchasing a masterclass, workshop, or short course, you acknowledge that you have read, understood, and agreed to this refund policy. All sales are final, and we do not offer refunds or exchanges.

#### Live Events, Webinars, and Workshops

All payments for live events, webinars, and workshops are non-refundable, unless the event is canceled by the organizer. In the event of cancellation, clients will receive a full refund or credit towards a future event.

#### Event Cancellations or Postponements

If an event is cancelled or postponed by Beinspired Mind Body Soul Pty Ltd, due to unforeseen circumstances, we will notify clients promptly and provide alternative arrangements or a refund, as applicable.



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## Client Responsibility

It is the client's responsibility to:

- Review event details carefully before registration.
- Ensure availability and suitability for the event.

By registering for an event, clients acknowledge that they have read, understood, and agreed to these terms.

## 7. Payment Terms

Fees for coaching services, workshops, or other programs will be communicated to you prior to the commencement of the service. Payment is due in accordance with the payment terms specified in the agreement or invoice. All payments are non-refundable, except as specified in these Terms or as agreed upon in writing by the Company.

## 8. Confidentiality

The Company is committed to maintaining the confidentiality of your personal information and coaching sessions. We will not disclose any information about you or your coaching sessions to third parties without your prior written consent, except as required by law.

## 9. Intellectual Property

All content, materials, and intellectual property rights related to the Company's coaching services, workshops, masterclasses, or other courses are owned by the Company. You agree not to reproduce, distribute, or modify any content without the prior written consent of the Company.

## 10. Limitation of Liability

The Company will not be liable for any damages or losses arising from the coaching services, workshops, masterclasses, or other courses, except to the extent caused by the Company's gross negligence or wilful misconduct. You agree to indemnify and hold harmless the Company, its officers, directors, employees, and agents from any claims, demands, or liabilities arising from your participation in the coaching services or other programs.

## 11. Governing Law

These Terms will be governed by and construed in accordance with the laws of the Republic of South Africa. Any disputes arising out of or in connection with these Terms will be resolved through arbitration in accordance with the Arbitration Act of South Africa

## 12. Changes to Terms and Conditions

The Company reserves the right to modify these Terms at any time. Any changes will be communicated to you, and your continued engagement with the Company's services will be deemed acceptance of the revised Terms.

## 13. Contact Information

If you have any questions or concerns about these Terms, please contact us at [Info@Beinspiredjourney.co.za](mailto:Info@Beinspiredjourney.co.za)

## APPENDIX

### Coaching Agreement

This Coaching Agreement ("Agreement") is entered into on [Date] ("Effective Date you have purchased the any masterclass/es/workshops/events") by and between **Beinspired Mind Body and Soul (Pty) Ltd** ("Coach" or "Company") and [Client Name] ("Client").



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## Scope of Coaching Services

The Coach will provide coaching services to the Client as outlined in the coaching program or as otherwise agreed upon in writing.

## Client Responsibilities

The Client is responsible for:

- Providing accurate and complete information about their goals, challenges, and circumstances.
- Being honest and transparent in their communication with the Coach.
- Taking ownership of their growth and well-being.
- Implementing actions and strategies discussed during coaching sessions.

## Coach Responsibilities

The Coach is responsible for:

- Providing a safe and supportive environment for the Client.
- Maintaining confidentiality of Client information.
- Providing guidance and support to help the Client achieve their goals.

## Payment Terms

The Client agrees to pay the Coach's fees as outlined in the coaching agreement or invoice.

## Cancellation Policy

The Client may cancel this Agreement by providing written notice to the Coach. The cancellation policy will be specified in the coaching agreement or communicated to the Client prior to the commencement of the coaching services.

## Confidentiality

The Coach and Client agree to maintain the confidentiality of all information shared during coaching sessions.

## Governing Law

This Agreement will be governed by and construed in accordance with the laws of the Republic of South Africa.

## Entire Agreement

This Agreement constitutes the entire agreement between the parties and supersedes all prior or contemporaneous agreements or understandings.

## Client Terms and Conditions Acknowledgement

I, [The Client], acknowledge that by engaging with **Beinspired Mind Body and Soul (Pty) Ltd's** coaching services, workshops, masterclasses, or other courses, I have read, understood, and agreed to be bound by the Terms and Conditions of **Beinspired Mind Body and Soul (Pty) Ltd**. I understand that coaching is a collaborative process, and I commit to actively participating in the coaching sessions and working towards my personal growth and development.

By signing below, I acknowledge that I have read, understood, and agreed to be bound by the terms and conditions of this Agreement.